

Probus Surgical Centre

Modern Day Slavery Statement

INTRODUCTION

This statement is made pursuant to s54 of the Modern Slavery Act 2015 and sets out the steps that Probus Surgical Centre taken, and is continuing to take, to make sure that modern slavery or human trafficking is not taking place within our business or supply chain during the year ending 31 March 2022.

Modern slavery encompasses slavery, servitude, human trafficking and forced labour. Probus Surgical Centre has a zero-tolerance approach to any form of modern slavery. We are committed to acting ethically and with integrity and transparency in all business dealings and to putting effective systems and controls in place to safeguard against any form of modern slavery taking place within the business or our supply chain.

ABOUT THE ORGANISATION

Probus Surgical Centre aims to deliver high quality, accessible and patient orientated low risk surgery to adults over the age of 18 years in a community/primary care-based setting. Examples of the surgical procedures offered are: vasectomy, carpal tunnel decompressions (and associated hand surgery), cataract extractions with IOL implants, and hernia repairs. We employ in excess of 38 staff members.

In addition, Probus Surgical Centre works in collaboration with secondary care, helping with waiting list initiatives currently in the domains of cataract surgery, oral surgery/maxilla-facial surgery, oculoplastic surgery and dermatology surgery, as a sub-contacting work arrangement. Alongside the services we provide to local NHS Patients, we also welcome Self Pay Patients requesting surgical treatments.

Originally, as a GP Practice, the Centre has successfully delivered a range of services since the mid-1990s with exceptionally high levels of patient satisfaction and low infection rates (<1%) *. Our latest patient satisfaction surveys found that across the surgical specialties, 99.2% of our patients were reporting levels of high satisfaction**

The GP Surgery and Surgical Centre share a building, but each of the two services within it has exclusive operational rights over the estate.

OUR POLICIES ON SLAVERY AND HUMAN TRAFFICKING

Probus Surgical Centre is aware of our responsibilities towards patients, service users, employees and the local community and expect all suppliers to the Surgical Centre to adhere to the same ethical principles.

We are committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. Our internal policies replicate our commitment to acting ethically and with integrity in all our business relationships.

Currently all awarded suppliers sign up to our terms and conditions of contract which contain a provision around Good Industry Practice to ensure each supplier's commitment to anti-slavery and human trafficking in their supply chains; and that they conduct their businesses in a manner that is consistent with Probus Surgical Centre's anti-slavery policy. In addition, an increasing number of suppliers are implementing the Labour Standards Assurance System (LSAS) as a condition of contract for tenders within high-risk sectors and product categories and indeed this has been referenced in the Government's Modern Slavery Strategy. Many aspects of the LSAS align to the seven reporting areas that the Government has outlined and should appear within any slavery and human trafficking statement.

We operate a number of internal policies to ensure that we are conducting business in an ethical and transparent manner. These include:

1. Recruitment policy. We operate a robust recruitment policy, including conducting eligibility to work in the UK checks for all directly employed staff, and agencies on approved frameworks are audited to provide assurance that pre-employment clearance has been obtained for agency staff, to safeguard against human trafficking or individuals being forced to work against their will.

2. Equal Opportunities. We have a range of controls to protect staff from poor treatment and/or exploitation, which comply with all respective laws and regulations. These include provision of fair pay rates, fair terms and conditions of employment, and access to training and development opportunities.

3. Safeguarding policies. We adhere to the principles inherent within both our safeguarding children and adult's policies. These are compliant with Cornwall and Devon's multiagency agreements and provide clear guidance so that our employees are clear on how to raise safeguarding concerns about how colleagues or people receiving our services are being treated, or about practices within our business or supply chain.

4. Whistleblowing policy. We operate a whistleblowing policy so that all employees know that they can raise concerns about how colleagues or people receiving our services are being treated, or about practices within our business or supply chain, without fear of reprisals

5. Standards of business conduct. This code explains the manner in which we behave as an organisation and how we expect our employees and suppliers to act.

Our approach to procurement and our supply chain includes:

- Ensuring that our suppliers are carefully selected through our robust supplier selection criteria/processes
- Ensuring invitation to tender documents contain a clause on human rights issues
- Ensuring invitation to tender documents also contains clauses giving the Surgical Centre the right to terminate a contract for failure to comply with labour laws

Probus Surgical Centre staff must contact and work with the Business and Strategic Manager when looking to work with new suppliers so appropriate checks can be undertaken.

Supplier adherence to our values. We are zero tolerant to slavery and human trafficking and thereby expect all our direct and indirect suppliers/contractors to follow suit.

Where it is verified that a subcontractor has breached the child labour laws or human trafficking, then this subcontractor will be excluded in accordance with Regulation 57 of the Public Contracts

Regulations 2015. The Surgical Centre will require that the main contractor substitute a new subcontractor.

TRAINING

Advice and training about modern slavery and human trafficking is available to staff through our mandatory safeguarding children and adults training programmes, our safeguarding policies and procedures, and our safeguarding lead – The Business and Strategic Manager.

We are looking at ways to continuously increase awareness within our organisation, and to ensure a high level of understanding of the risks involved with modern slavery and human trafficking in our supply chains and in our business.

OUR PERFORMANCE INDICATORS

We will know the effectiveness of the steps that we are taking to ensure that slavery and/or human trafficking is not taking place within our business or supply chain if:

• No reports are received from our staff, the public, or law enforcement agencies to indicate that modern slavery practices have been identified.

APPROVAL FOR THIS STATEMENT

This statement will be presented for approval at the Probus Surgical Centre Board Meeting on Thursday 26th May 2022

Name Dr Gaetan Lin Sin Cho, Clinical Director / Partner

Signature:

Date 05/04/2023